

# DURANOVA START-UP TRAINING AND TROUBLEHSHOOTING GUIDE

*April 2019* 

**Grant Freeman** 

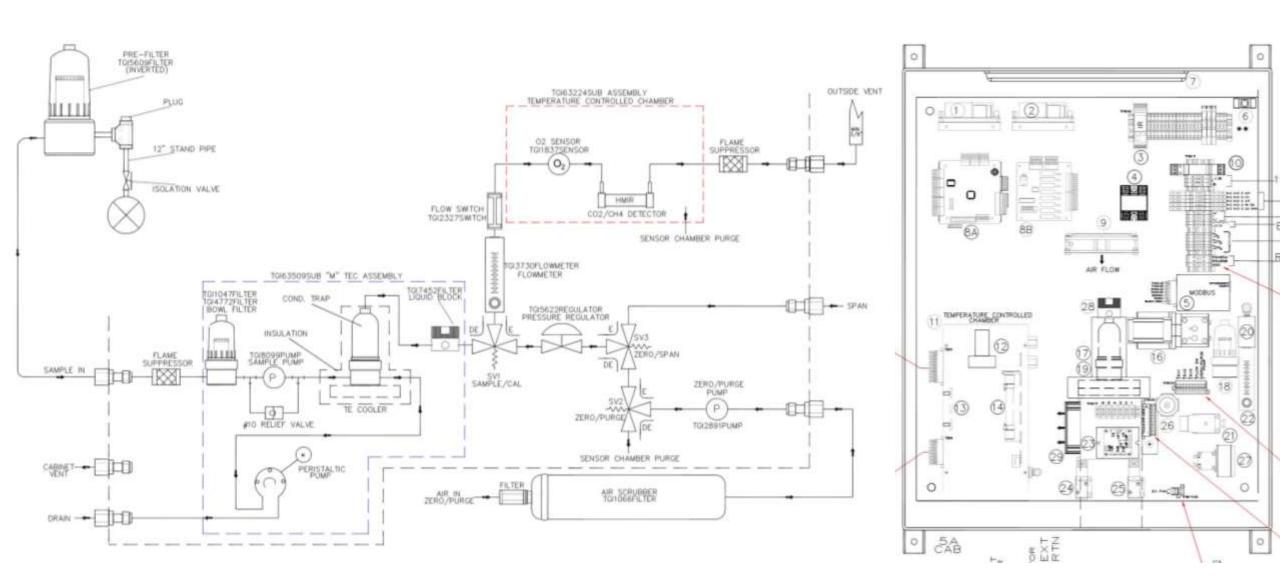
GM, NOVA Analytical Systems, TGI



# TROUBLESHOOTING

#### Analyzer Flow

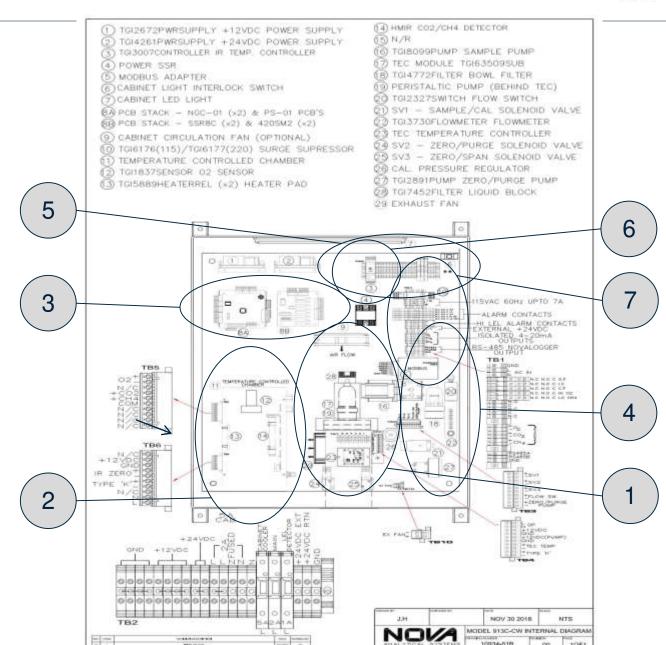




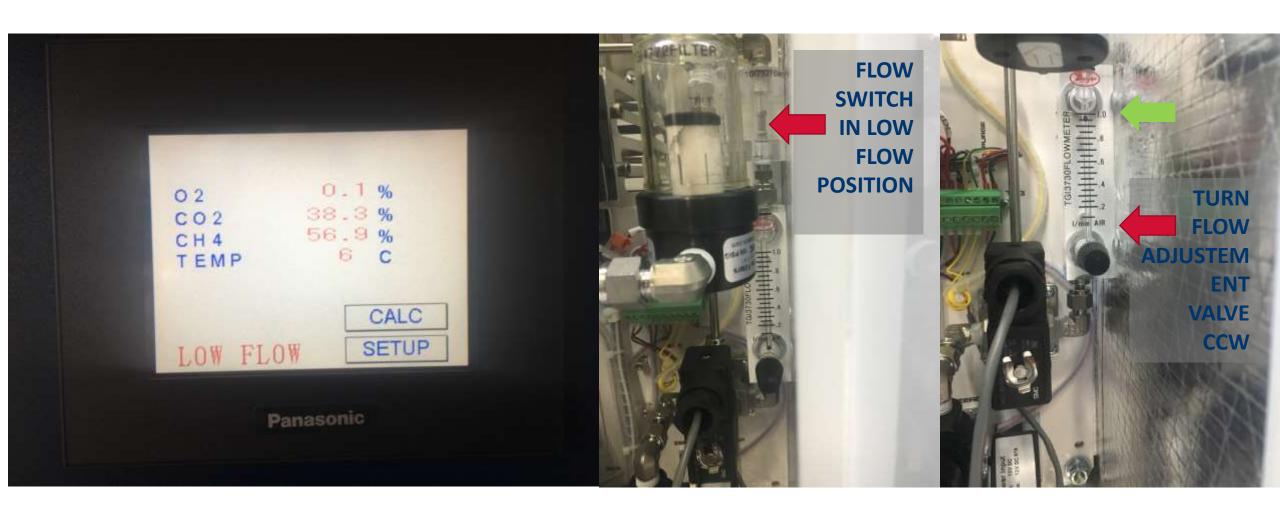
#### System Overview

**(1)** 

- 7 KEY SECTIONS INSIDE THE ANALZYER
  - SAMPLE EXTRACTION AND CLEANING MODULE
  - 2. HEATED SENSOR MODULE
  - MICROPROCESSOR BASED MODULAR ELECTRONICS
  - 4. CALIBRATION AND FLOW CONTROL MODULE
  - POWER DISTRIBUTION
  - TEMPERATURE CONTROL
  - 7. CUSTOMER INTERFACE
- ALL MODULES ARE QUICK CHANGE
- ALL MODULES ARE LABELLED FOR EASY TROUBLESHOOTING
- ALL MODULES ARE SOLD AND SERVICED BY NOVA.

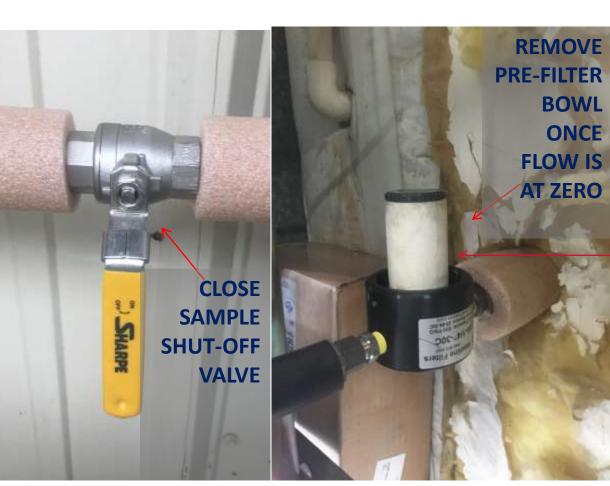




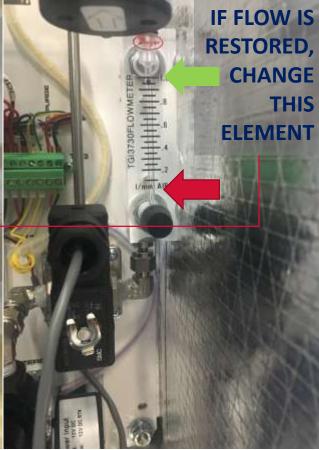


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**PRE-FILTER** 

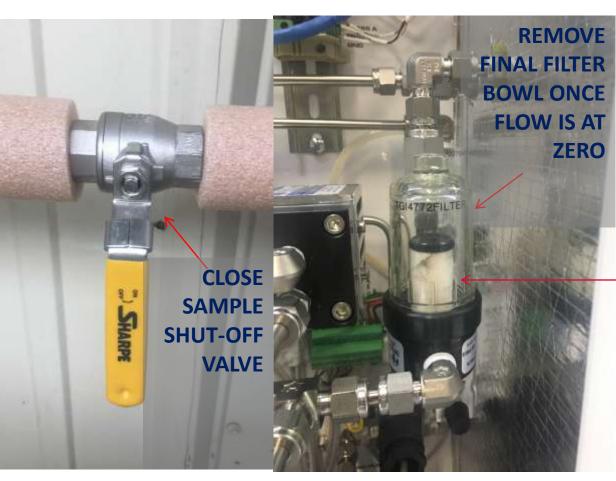




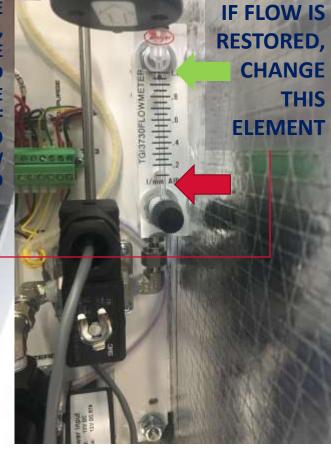


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**FINAL FILTER** 

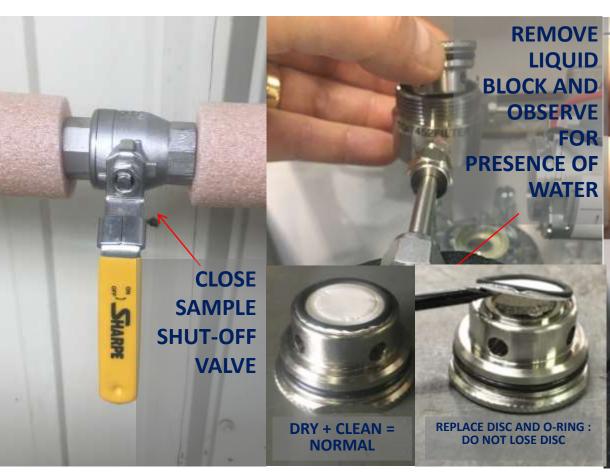






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**LIQUID BLOCKER** 

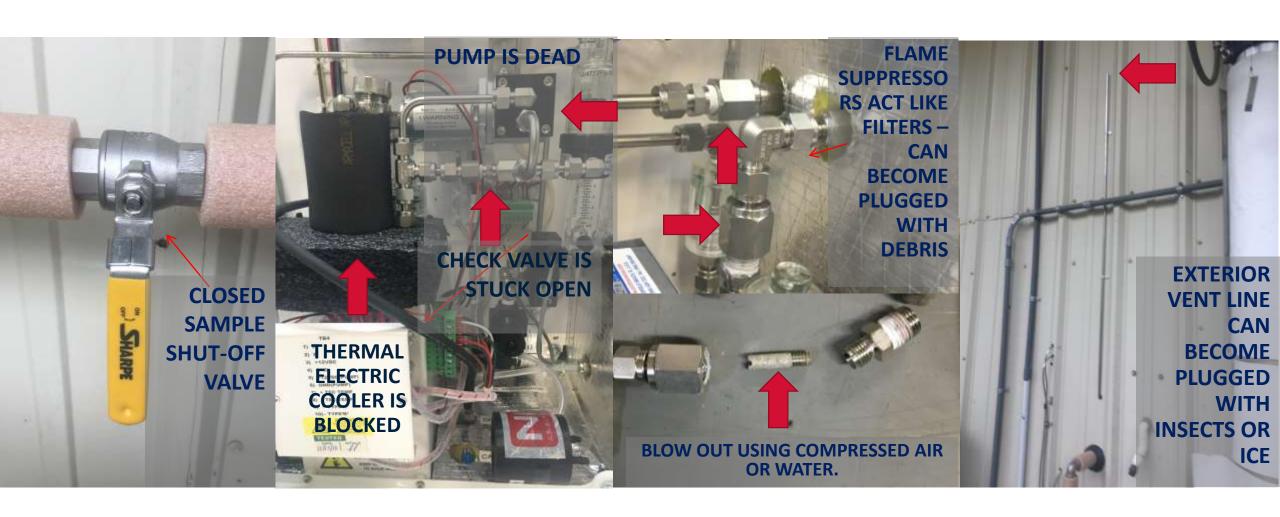








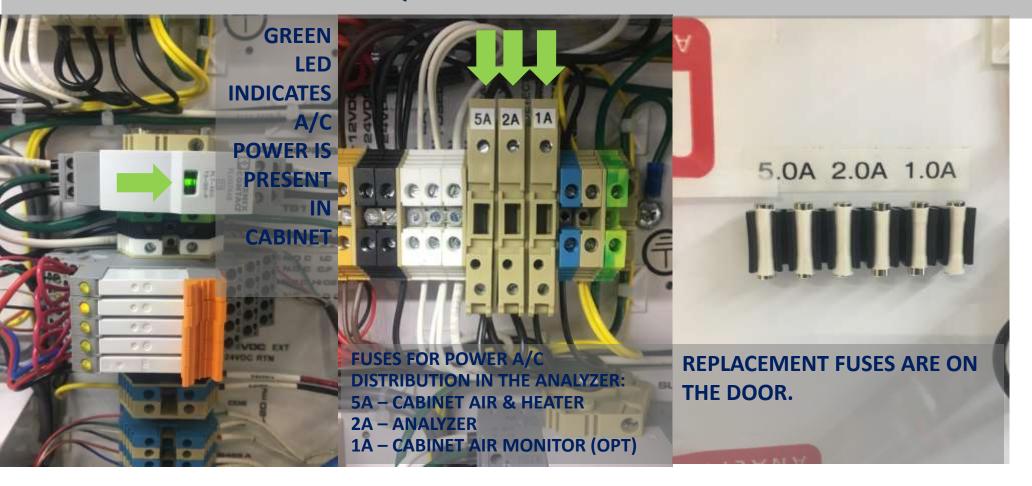
**OTHER SOURCES** 



#### Troubleshooting – Loss of Power



WARNING: ELECTRICAL TROUBLESHOOTING MUST BE DONE BY A TRAINED TECHNICIAN OR ELECTRICIAN AS THERE ARE MANY SHOCK HAZARDS IN THE EQUIPMENT.



#### Troubleshooting – Loss of Power

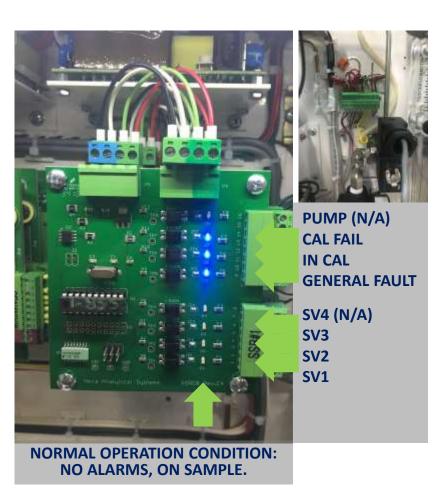


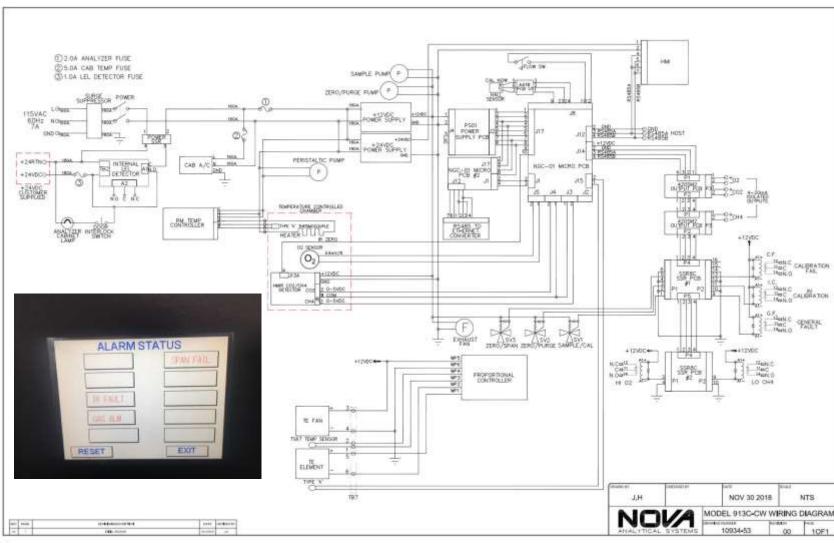
WARNING: ELECTRICAL TROUBLESHOOTING MUST BE DONE BY A TRAINED TECHNICIAN OR ELECTRICIAN AS THERE ARE MANY SHOCK HAZARDS IN THE EQUIPMENT.



#### Troubleshooting – SSR Boards







#### Troubleshooting – Other Helpful items





LASTCAL ZERO
UNDER
PASSWORD1
SHOWS DATE OF
LAST GOOD ZERO
AND READING
PRIOR
CORRECTION



Customer Service "PL name"

LASTCAL SPAN
UNDER
PASSWORD1
SHOWS DATE OF
LAST GOOD SPAN
AND READING
PRIOR
CORRECTION



SPAN FAIL ALARM
There is a greater than 25% full scale difference between the current display reading and the previous reading taken during a SPAN operation. This indicates that the wrong SPAN gas is being used or that one of the calibration solenoid valves is leaking. A Span Fail alarm will result in a CAL FAIL alarm contact closure.

MORE

BACK

SD CARD IN
DISPLAY LOGS GAS
AND ALARM DATA
WITH A NEW FILE
EVERY 24 HOURS.

EACH ALARM HAS
FIRST LEVEL
TROUBLESHOOTING
GUIDE WITHIN.

1 May 2019

#### Troubleshooting – Other Helpful items



**ZERO FAIL:** There is a greater than 25% full scale difference between the current display reading and the previous reading taken during a ZERO operation. This indicates that the wrong ZERO gas is being used, one of the calibration solenoid valves is leaking, or there is no flow, due to a failed pump or blocked vent, during the zero calibration sequence. CHOOSE MORE TO SEE WHICH GAS(ES) FAILED

**LOW FLOW:** Check the sample pre-filter filter for plugging. This can be done by temporarily removing the incoming sample line to see if the flow resumes. If so, the pre-filter is plugged (Also check the internal pressure gauge). If the sample filter is OK, check that the flow control valve is opened sufficiently to give 1 LPM on the flow meter.

IR FAULT: There is a greater than 50% full scale difference between the current display reading and the previous reading taken. This indicates that there is a problem with the infrared detector and that it requires service or replacement. An IR Fault alarm will result in a CAL FAIL alarm contact closure. CHOOSE MORE TO SEE WHICH GAS(ES) FAILED

EACH ALARM HAS A TROUBLESHOOTING GUIDE TOUCH HERE **ALARM STATUS ZERO FAIL SPAN FAIL LOW FLOW LOW PRES IR FAULT HI TEMP GAS ALARM** RESET **EXIT**  $\overline{\Lambda}$ 

SPAN FAIL: There is a greater than 25% full scale difference between the current display reading, and the previous reading taken during a SPAN operation or the SPAN setting. This indicates that the wrong SPAN gas is being used or that one of the calibration solenoid valves is leaking or there is no flow, due to a failed pressure regulator or blocked vent, during the span calibration sequence. CHOOSE MORE TO SEE WHICH GAS(ES) FAILED

LOW PRES: There is low ZERO or SPAN gas pressure. Check to make sure the calibration gas cylinder(s) are turned on, that there is pressure in the cylinders and that the pressure regulator is set to about 5 PSI. An auto cal will not be allowed if this alarm has been activated.

GAS/HI TEMP ALARMS (OPTIONAL): One or more of the gas or temperature alarm set points has been reached. Touch 'ALARMS' to view the triggered alarm(s). Alarm set points may be adjusted in the PASSWORD area. Contact Nova for more additional information.

THANK YOU